FOSTERING HEALTHY RELATIONSHIPS

- **Good communication:** speak honestly and openly. Respect the needs of others.
- Anger control: learn to control your emotions first. Some ways to help yourself cool off before dealing with what is making you angry are: take deep breaths, count to ten, or take a walk.
- **Fighting fair:** stay focused on the root of the argument and avoid insults. Both people can take a short break from each other if the discussion gets too heated.
- **Problem solving:** work together to break down the problem and identify solutions.
- **Understanding:** taking time to recognize what the other person might be feeling.
- **Self-confidence**: having confidence in yourself can help your relationships with others.
- **Being a role model:** demonstrate and educate what respect means to inspire each other, friends, and family to behave in a respectful way.

How to communicate your needs in 4 steps within a relationship:

When done successfully these steps can benefit both parties in the relationship whether it be with a family member, partner or a friend.

- 1. <u>Describe the situation from your perspective:</u> For example, "when we are out to eat I notice you're on your phone"
- 2. <u>Identify how the situation makes you feel:</u> Let them know how their actions make you feel, "when you are own your phone it makes me feel unimportant", be sure to include "I" statements to avoid pointing fingers
- 3. State what you need: Let them know how they can help you, "I need eye contact or acknowledgement to what I am saying to feel important."

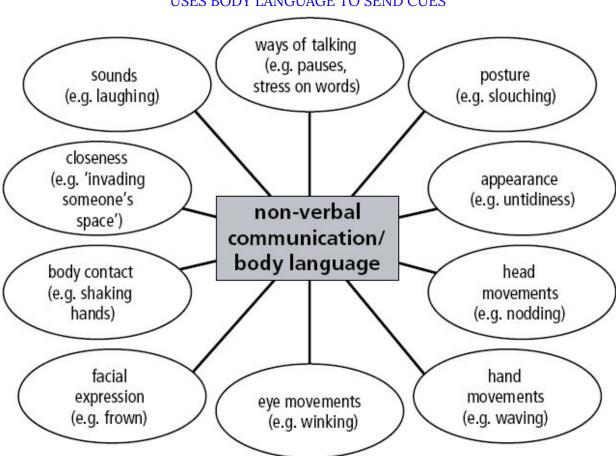


4. <u>Make a specific request:</u> Offer a solution to the situation, attempting to avoid it from happening again. For example, "When we are out to eat I need you to put your phone down while we are talking"

Effective Communication Skills and Strategies

□ Be Mindful
 □ Always stay in the moment while examining your actions and thoughts
 □ Practice Active Listening
 □ Speak Clearly and with Clarity
 □ Seek Understanding
 □ Use "I" Statements
 □ Ask Open-Ended Questions
 □ Validate Feelings

NON-VERBAL COMMUNICATION USES BODY LANGUAGE TO SEND CUES



VOICING OUR NEEDS DURING TIMES OF STRESS

@HOLISTICALLYGRACE

JUDGEMENT/SHAME

EMOTIONS/NEEDS

ALL YOU DO IS SIT AND SCROLL ON YOUR PHONE

ARE ON YOUR PHONE. I NEED US TO MAKE TIME FOR EACH OTHER

YOU NEVER HELP WITH ANYTHING

I'M OVERWHELMED IN THIS CURRENT ENVIRONMENT. I NEED YOUR HELP.

IT'S ALWAYS ABOUT WHAT YOU WANT TO DO

ASK MY OPINION. I NEED TO HAVE AN INPUT IN THIS PARTNERSHIP.

I CAN'T COUNT ON YOU FOR ANYTHING WALK AWAY. I NEED YOU TO SIT WITH ME FOR A BIT.

Tips and Resources:

Blog:

https://www.joinonelove.org/learn/5-easy-ways-to-communicate-better-in-your-relationships/

Scholarly Article:

https://www.aaai.org/Papers/Symposia/Fall/1999/FS-99-03/FS99-03-017.pdf

Book (available on Amazon):

https://www.amazon.com/Soft-Skills-Tough-Issues-Interpersonal/dp/1436328780

Interpersonal Skills



References

Soller, Amy. What Makes Peer Interaction Effective? Modeling Effective Communication in an Intelligent CSCL. AAAL, 2000, https://www.aaai.org/Papers/Symposia/Fall/1999/FS-99-03/FS99-03-017.pdf.

"What Are Interpersonal Skills?" *Expert Program Management*, 10 June 2019, https://expertprogrammanagement.com/interpersonal-skills/.